



Quality Policy Statement

Planar Monolithics Industries, Inc. (PMI) Quality Policy ensures that every Employee is committed to Customer Satisfaction, Teamwork and utilizing Continuous Process Improvement.

Our Quality Policy

- ◆ ***Exceptional Customer Service and Total Customer Satisfaction are our top priorities***
- ◆ ***We are committed to delivering Products and Services that exceed Customer expectations in performance, schedule and value***
- ◆ ***Our Products and Services shall be of the highest Quality available in the marketplace***
- ◆ ***We will strive to provide accurate and complete documentation***
- ◆ ***Customers, Employees and Suppliers are essential to our business success and shall be treated with respect and integrity***
- ◆ ***We will provide an environment that motivates and provides high levels of job satisfaction***
- ◆ ***We will continue to analyze all aspects of the quality management system and work towards continual improvements wherever possible***
- ◆ ***We will define specific, measurable, achievable, relevant, and time-bound (SMART) objectives and align them with our strategic goals while still meeting our customers' needs***

Approved by: General Manager's Quality Council